



VRLA Battery Warranty Statement

AU001-45992

Terms and Conditions

CSB Energy Technology Co., LTD ("CSB") conditionally warrants to PURCHASER of the Products, that the Product, as delivered: (i) is free from defects in material, workmanship and title; (ii) conforms to CSB's published or designated specifications for the Product's physical characteristics, operating parameters and performance ("the Specifications"), and (iii) should PURCHASER discover and report any defects or nonconformities in the Product to CSB within a warranted time frame as listed in matrix below, CSB, upon satisfactory investigation of PURCHASER's claim, shall correct such defect or nonconformity either, at its sole option, (i) by repairing any defective or damaged part or parts of the Products; (ii) making available FOB PURCHASER's facility, a replacement Product or any necessary repaired or replacement parts; or (iii) providing a credit to PURCHASER in the amount of the purchase price of the Product, each exclusive of any labor, installation, transportation, service or test related costs or charges ("the Warranty"). Upon return by PURCHASER under the Warranty, all defective or nonconforming Products that are replaced by CSB shall become the property of CSB. The Warranty is subject to the following conditions:

1. The Product must have been installed, charged, discharged, stored, used, and maintained in accordance with CSB's current printed instructions and the Specifications.
2. The Warranty Period for any Product which has been installed in an environment where the temperature exceeds 25°C (77°F) shall be proportionately reduced by fifty percent (50%) for every 10°C increase in temperature above 25°C unless otherwise stated. Operation or storage of the Product for any length of time in an environment having a temperature above 50°C will void the Warranty.
3. Unless otherwise stated in writing from CSB for specific warranty conditions in an intended application, for products used in an application not intended or designed to perform as outlined in table previously shall be considered void of Warranty and not eligible for warranty replacement or credit.
4. A Product will be considered defective or nonconforming if it has not delivered at least eighty percent (80%) of its rated capacity during the Warranty Period unless otherwise stated. This will be determined by recharging the battery for 48 hours, then discharging and measuring the amount of Ah used versus the Ah capacity of the battery.
5. Specific to XHT Products, warranty will be provided for an additional twelve (12) months, from standard warranty noted below should specific operating parameters be met and approved prior to installation of Products. Using this extended term, a Product will be considered defective or nonconforming if it has not delivered at least sixty percent (60%) of its rated capacity during the Warranty Period. This will be determined by recharging the battery for 48 hours, then discharging and measuring the amount of Ah used versus the Ah capacity of the battery.
6. Product must be of proper capacity and size for the intended application.
7. The Product has not been subjected to misuse, abuse, or physical damage.
8. PURCHASER has promptly notified CSB of any defects or nonconformities and cooperated with CSB by making the Product available for assessment and/or repair by CSB.
9. It shall not be deemed necessary for defective or nonconforming Products to be returned to the CSB for credit if the quantity involved is < 4 units. However, the claim must be accompanied by a field service report containing the relevant readings and details of the failure. Quantities of > 4 units must be returned for CSB to determine the failure mode.
10. Upon request of CSB, PURCHASER shall have promptly returned to CSB, FOB shipping point-freight prepaid, any Product believed to be defective or nonconforming. PURCHASER must request and receive from CSB a Return Material Authorization (RMA) for any Product believed to be defective or nonconforming prior to returning such Product to CSB.
11. The Warranty shall be enforceable by the PURCHASER of the Products and is non-transferable.



YHI POWER PTY LTD
Battery Power You Can Rely On

YHI POWER PTY LTD

HEAD OFFICE 20-22 Venture Way, Braeside, VIC 3195
PHONE 03 9588 1888
EMAIL inquiry@yhipower.com.au

ABN 59 063 419 849

TEL 1300 722 028
FAX 1300 722 328
www.yhipower.com.au



VRLA Battery Warranty Statement

AU001-45992

12. The Warranty shall be rendered void if the Product is serviced by any party other than a representative from one of PURCHASER's authorized Service Centers or a party which PURCHASER's Service Department has pre-approved in writing or if Product has not been serviced by PURCHASER's instructions.
13. The warranty will be void if the Product becomes unserviceable due to fire, wreckage, neglect, freezing, abuse, any act of God, the use of battery additions.
14. CSB makes no warranty and shall have no obligation for any damage to the Product caused by or resulting from abuse, misuse, neglect or any unauthorized repairs, maintenance, or alterations of the Product.

The preceding paragraphs set forth the exclusive remedies of PURCHASER for all claims based on a defect in or nonconformity of the Product, whether the defect or nonconformity arises before or during the warranty period, and whether a claim, however instituted, is based on contract, indemnity, warranty, tort (including negligence and strict liability), or otherwise.

CSB ENERGY TECHNOLOGY CO., LTD LIABILITY FOR ANY BREACH OF THE WARRANTY IS LIMITED AS SET FORTH IN THE WARRANTY. THE WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED OR STATUTORY INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCES SHALL CSB BATTERY BE SUBJECT TO ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL OR CONTINGENT DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO DAMAGES FOR LOST PROFITS OR GOODWILL.

Warranty Duration and Definitions

Product Family	Capacity Rating	Designed Application	Australia	
			Stable Grid	
			25°C	35°C+
			Standard	Standard
GP	All	General Purpose	1 Year	N/A
GPL	< 50Ah	General Purpose	1 Years	N/A
GPL	< 50Ah	General Purpose	2 Years	N/A
HR	All	High-Rate Backup	1 Year	N/A
HRL	< 200W	High-Rate Backup	1 Years	N/A
HRL	> 200W	High-Rate Backup	3 Years	N/A
XHT	≥ 7000W	High-Rate Backup	7 Years	5 Years
XHRL	≥ 360W	High-Rate Backup	3 Years	N/A
XPL	< 2200W	High-Rate Backup	1 Years	N/A
XPL	≥ 2200W	High-Rate Backup	3 Years	N/A
UPS	All	High-Rate Backup	1 Year	N/A
TPL	≥ 100AH	Float Service	3 Years	N/A
TPL	200Ah	Float Service	5 Years	N/A



YHI POWER PTY LTD
Battery Power You Can Rely On

YHI POWER PTY LTD

HEAD OFFICE 20-22 Venture Way, Braeside, VIC 3195
PHONE 03 9588 1888
EMAIL inquiry@yhipower.com.au

ABN 59 063 419 849

TEL 1300 722 028
FAX 1300 722 328
www.yhipower.com.au



VRLA Battery Warranty Statement

AU001-45992

XTV	< 50Ah	Float Service	2 Years	1 Years
XTV	≥ 50AH	Float Service	4 Years	2 Years
RE	All	Deep Cycle	5 Years	N/A
MSJ	All	Float Service	3 Years	N/A
MSV	All	Float Service	3 Years	N/A
EVH	All	Deep Cycle	1 Year	N/A
EVX	All	Deep Cycle	1 Year	N/A

Term	Definition
General Purpose	Batteries used in an undefined or generic application
High-Rate Backup	Batteries used with UPS equipment meant to provide constant power discharge between 30 sec - 1 hr. of runtime
Float Service	Batteries used for emergency backup power to be discharged minimally in the event of a power outage
Deep Cycle	Batteries used frequently and cycled between 10% to 80% depth of discharge with full recharge performed daily
Stable Grid	No more than 10 annual power outages; loss of grid power connectivity
Unstable Grid	11 or more annual power outages; loss of grid power connectivity



YHI POWER PTY LTD
Battery Power You Can Rely On

YHI POWER PTY LTD

HEAD OFFICE 20-22 Venture Way, Braeside, VIC 3195
PHONE 03 9588 1888
EMAIL inquiry@yhipower.com.au

ABN 59 063 419 849

TEL 1300 722 028
FAX 1300 722 328
www.yhipower.com.au